

Ahmed Abdelwahed

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System Administrator | Microsoft MCT

System administrator with years (+10) of experience of designing and managing infrastructure solutions and Microsoft **MCT** since **2013**. focusing on a variety of technologies including MS Servers, Active Directory, Exchange Servers, MS Azure, Microsoft 365, System Center family, Redhat, AWS and Business Continuity.

AREAS OF EXPERTISE

- LINUX/Windows administration
- Microsoft Azure
- System Center Family
- Microsoft Failover Clustering
- Active Directory
- Microsoft 365
- Performance tuning
- Designing and Implementing Network Infrastructure
- DNS, DHCP, WSUS, VPN, WDS
- Exchange server (2007-2016)
- Business Continuity

EMPLOYMENT HISTORY

System Administrator, Senior Trainer, OHI Group, Oman (Present)

- Delivering training and consultancy in different technical areas.

System Administrator, Binzafrah Holding Group, Saudi Arabia (2012-2019)

- Configuring, managing and troubleshooting, Microsoft Windows Server (2003-2019) Active Directory, DNS, DHCP, WSUS, WDS, GPOs and VPN.
- Designed and deployed a scalable LINUX/Windows infrastructure that seamlessly integrated a LDAP and SAMBA servers.
- Configuring, managing and troubleshooting Server Core, Exchange server, Office 365, Microsoft Azure, SCCM and Microsoft Intune
- Migrating from exchange server 2013 to office 365
- Managing Hyper-V Environment for windows server
- Provide new system and network design, testing, and implementation.
- Performing system monitoring, verifying the integrity and availability of all resources and troubleshooting issues as needed.
- Configuring and Managing SonicWALL firewall.

Freelance Trainer, YAT, Prince Sultan University and Integrated for Training (2010-2018)

- Trainer for Windows Server (2003-2016), Microsoft Exchange Server 2013, Office 365, CompTIA A + and N+.

System Administrator, ENERGYA METALS, Egypt (2011-2012)

- Provide support services, Microsoft Windows 2008 Active Directory, WSUS, DHCP, DNS, client imaging, file and print services, and other server/network application services.
- Log, track, and document problems and solutions.
- Maintain and support office infrastructure including network, servers, workstations, laptops, mobile devices, and printers/scanners.

Technical Support, Silicon Solution Systems, Egypt (2008-2010)

- Install, configure, test, maintain, monitor, and troubleshoot end-user workstations and related hardware, software and network.
- Perform onsite analysis, diagnosis, and resolution of complex desktop problems for end users, and recommend and implement corrective solutions.
- Assess the need for and implement performance upgrades to PC boxes based on organization metrics and end user requirements.

CERTIFICATIONS

- MCT: Microsoft Certified Trainer
- AZ-300: Microsoft Azure Architect Technologies
- MCSE: Messaging
- Microsoft Certified: Azure Administrator Associate
- MCSA: Windows Server 2016
- MCSA 2012
- ITIL v3
- MCSE: Cloud Platform and Infrastructure
- MCSE: Productivity
- MCSE 2003
- CCNA

EDUCATION

- Bachelor of Marine science, University of Al-Azhar 2006
- Grade: Very Good